How To Resolve: Collection List Is Not Printing

The first thing to do is to check the Error Trap around the time the Collection List failed. It is very rare that there is an error in the trap that is tied to the Collection List but that needs to be checked out first before doing anything else.

The second thing you need to check is to see if the Collection List is still building. Sometimes there is a glitch where the Collection List is marked "yes" for the field "Building Collection List". If this field is marked "yes", the Collection List will NEVER print. The field "Building Collection List" must always be marked "NO" for the list to print. To check that field you will need to go into VA Fileman and change that field to "NO". That field is located in the LABORATORY SITE file. See the example below:

VGH>D P^DI

MSC FileMan 22.1056

Select OPTION: ENTER OR EDIT FILE ENTRIES

Input to what File: LABORATORY
   1   LABORATORY EXTRACT   (0 entries)
   2   LABORATORY INSTRUMENT CODE   (3 entries)
   3   LABORATORY SITE   (1 entry)
   4   LABORATORY TEST   (3956 entries)
CHOOSE 1-4: 3 LABORATORY SITE   (1 entry)
EDIT WHICH FIELD: ALL// BUILDING COLLECTION LIST
THEN EDIT FIELD:

Select LABORATORY SITE SITE NAME: ?
   Answer with LABORATORY SITE SITE NAME:
   HOSPITAL

      You may enter a new LABORATORY SITE, if you wish
      ANSWER MUST BE 3-30 CHARACTERS IN LENGTH

Select LABORATORY SITE SITE NAME: HOSPITAL
BUILDING COLLECTION LIST: YES// NO   ➔ This should be "NO". Type in "NO"

Select LABORATORY SITE SITE NAME:

If this field, "BUILDING COLLECTION LIST", is already set to "NO", is to reschedule the task where the date/time is the same as the time the Collection List was supposed to print. Some sites only print one Collection List early in the morning and other print them every hour.

Select Systems Manager Menu <PROD> Option: TASKman Management

      Schedule/Unschedule Options
      One-time Option Queue
      Taskman Management Utilities ...
      List Tasks
      Dequeue Tasks
      Requeue Tasks
      Delete Tasks
      Print Options that are Scheduled to run
      Cleanup Task List
      Print Options Recommended for Queueing

Select Taskman Management <PROD> Option: SCHedule/Unschedule Options

Here you pick the task that failed to print the Collection List

Select OPTION to schedule or reschedule: COLLE
    1 COLLECTION LIST 0300 MSC LRTASK PHSET 0300   COLLECTION LIST 0300
    2 COLLECTION LIST 0400 MSC LRTASK PHSET 0400   COLLECTION LIST 0400
    3 COLLECTION LIST 0500 MSC LRTASK PHSET 0500   COLLECTION LIST 0500
    4 COLLECTION LIST 0600 MSC LRTASK PHSET 0600   COLLECTION LIST 0600
    5 COLLECTION LIST 0700 MSC LRTASK PHSET 0700   COLLECTION LIST 0700
Press <Enter> to see more, '^' to exit this list, OR
CHOOSE 1-5: 1 MSC LRTASK PHSET 0300   COLLECTION LIST 0300   (R)

The task will be visible for you to edit. See below.

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jfrench@OpenVista:~                                                    _ □ ×
    Option Name: MSC LRTASK PHSET 0300
    Menu Text: COLLECTION LIST 0300                    TASK ID: 1217899
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  QUEUED TO RUN AT WHAT TIME: OCT 20,2017@03:00

DEVICE FOR QUEUED JOB OUTPUT: NULL;C-VT100;80;24

  QUEUED TO RUN ON VOLUME SET:

      RESCHEDULING FREQUENCY: 1D

              TASK PARAMETERS:

              SPECIAL QUEUEING:

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Exit     Save     Next Page     Refresh     Quit

Enter a COMMAND, or "^" followed by the CAPTION of a FIELD to jump to.

COMMAND: EXIT                                 Press <F1>H for help   Insert
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The suggestion here is to make note of the "QUEUED TO RUN AT WHAT TIME" date/time on the task. Then DELETE that date/time and then using the tab key to tab down to the bottom of the screen and save so no TASK ID appears for the task. Then using the tab key, tab back up and put the same date/time back in and save. By doing that you get a new TASK ID number. Using the tab key, tab back down and save the task with the new TASK ID number.

Following these steps will resolve the printing issue in most cases.