



RCM Cloud Release Notes

Version 2017.4.6



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General Notes

How to Use this Document

Setup, Configuration, Security, or Installation Information

No setup, configuration, security, or special installation steps needed unless referenced otherwise, as follows:

Examples:

SETUP



Additional Registry Key(s): BILLING_COMPLETE_AUTH_DATES

HELP



Please see online help documentation for details about configuration and use.

Contact Us



For questions or assistance regarding this release, Insight, or RCM Cloud, please contact Support Services via support@medsphere.com, or by calling 1-800-231-2011.

RCM Cloud

Resolved Issues

Issues (i.e., bugs or defects) fixed in this release.

Collections

Issue In Insight, there is a Change Step, Insurance or Payer feature. RCM Cloud has these options also. But, in Insight, when one of these options are selected, based on the new step, a new AR_NEXT_STEP_DATE is calculated. In RCM Cloud, this field is not updated. In other words, if AR_NEXT_STEP_DATE is three months in the future, and I select a Step where the next step date is 30 days from now, RCM Cloud is not resetting the date, so the next step date stays at three months in the future.

Resolution Updated RCM Cloud to work as in Insight. When the episode payer is changed, RCM Cloud loads the new payer cycle and determines the amount of days to add to the next step date as well as updates the step and collector IDs.

Reference	Case	107675	Work Item ID	NA
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Issue A future action displayed twice in the **Open & Pending Actions** tab in the Collections Workspace.

Resolution Updated the **Collection Event** tab to prevent the **Open & Pending Actions** accordion tab from duplicating existing future actions when a collection event is selected.

Reference	Case	107645	Work Item ID	NA
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Issue Changing a secondary payer code on an event did not trigger the secondary claim collection action(s).

Resolution The Step ID in the Collection Event tab in the Collections workspace now updates as expected when a user selects a new payer code.

Reference	Case	107765	Work Item ID	NA
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Payment Posting

Issue The autocomplete search menu for the adjustment code in the **Remittance Advice Line Item** window in the insurance Payment Posting wizard displayed duplicate entries in the search results.

Resolution Updated code that handles the auto search for the adjustment description box to respect the system ID brought in by the visit already selected.

Reference Case 105762 **Work Item ID** NA

Issue When PA_ALLOW_FUTURE_BATCH_DATE global registry key did not exist in the database and a user attempted to create insurance or patient payments, an error occurred that said 'Object not set to the instance of an object', and the payment batch was not created.

Resolution Altered the code that checks for the registry keys to handle a case where the global registry key does not exist. When the key does not exist, the application functions as if the key exists with its value set to -1, which allows a user to add any date to a payment: past, present, or future.

Reference Case 105016 **Work Item ID** NA
