

## Unlocking a Lock or Killing a Job

In the below screenshot an order for PATIENT,PHARMACY is being placed.

PATIENT NAME: PATIENT,PHARMACY

DOB: JAN 15,1975 - MRN: - ACCT:

BENADRYL <diphenhydramine CAP,ORAL > Change

**Dosage** Complex

Dosage	Route	Schedule (Day-Of-Week)
25MG	ORAL	BEDTIME <input type="checkbox"/> PRN
25MG 0.016	ORAL	AC
50MG 0.017		BEDTIME
100MG 0.034		BID
		BID AND BEDTIME
		BIDAC
		BIDPC

Expected First Dose: TODAY 31-Jan-2017@09:00 pm

Give Additional Dose Now Priority ROUTINE

Admin. Time: 2100

Comments:  
To aid in sleep

diphenhydramine CAP,ORAL  
25MG PO BEDTIME To aid in sleep

ADR's  
Accept Order  
Quit

Someone else is trying to order on this same patient and can't because the user has walked away from the terminal in the middle of ordering (they can't find them to exit the patient) and have now locked ordering on this patient.

From the EVE Menu, Select Test an option not in your menu. Enter JOB EXAMINE:

```
Core Applications ...
Device Management ...
Menu Management ...
Programmer Options ...
Operations Management ...
Spool Management ...
Information Security Officer Menu ...
Taskman Management ...
User Management ...
FM VA FileMan ...
Application Utilities ...
Capacity Planning ...
HL7 Main Menu ...
Test an option not in your menu

Select Systems Manager Menu Option: TEST an option not in your menu
Option entry to test: JOB EXAMINE MSCZJOB JOB EXAMINE
```

The screen-man session starts up. It's always good to have a user name to make things easy. If it is a deal where nobody can write an order it sometimes helps to have the order number too but a user is the best. If you have an order number you can look up the order to get the name of the person.

```
VISTA.GOLD.MEDSPHERE.COM
Process Device User Namespace Routine
+28352 0 sbc RDBLK+14^HLCSTCP1
28471 /dev/pts/4 SETLA, THADDEUS sbc ASK+1^XQ
29434 0 FILER, ADT sbc STARTIN+28^HLC SIN
29519 /dev/pts/30 WILLOUGHBY, DAV sbc TRADIED
29602 0 train IDLE+3^%ZTM
29688 /dev/pts/20 SETLA, THADDEUS sbc Y+17^DIC1
30224 0 MANAGER, PATCH sbc GO+28^XMTDL
30808 0 GRYSKEVICH, ROY test GO+12^XMTDT
31258 0 TASKMAN, PROXY train LG2+2^%ZISTCPS
31467 0 train LG2+2^ZISTCPS
31649 /dev/pts/18 MANAGER, SYSTEM sbc PR1+2^DIC11
32318 0 DEMATTO, BETSY sbc TCPREAD+4^CIANBLIS

COMMAND: Press <F1>H for help Insert
```

Notice you have the Process ID, Device, User, Namespace and Routine columns across the top. You move around using the up/down arrow and the tab key. You also use the “^” to back out of areas you accessed using the tab key.

We're looking for the user's name that has the lock using the up arrow.

```
VISTA.GOLD.MEDSPHERE.COM
Process Device User Namespace Routine
+8855 0 DONNELLY,KARIN sbc BREAD+13^XWBRW
10650 0 SUPERUSER,HDS sbc TCPREAD+5^CIANBLIS
11015 /dev/pts/14 WIEGMANN,DIANE sbc ASK+1^XQ
11339 /dev/pts/24 FREEMAN,BRENT sbc WCOMMENT+4^XTER1
13362 0 SUPERUSER,MDTP test TCPREAD+5^CIANBLIS
13527 0 SUPERUSER,MDTP test TCPREAD+5^CIANBLIS
13776 0 SUPERUSER,MDTP test TCPREAD+5^CIANBLIS
14097 0 KOZLOWSKI,TERR sbc HLCSTCP2+33^HLCSTC
14204 0 KOZLOWSKI,TERR sbc HLCSTCP2+33^HLCSTC
14356 0 KOZLOWSKI,TERR test RETRY+36^HLCSTCP3
14467 0 FRENCH,JIM test TCPREAD+4^CIANBLIS
14515 0 KOZLOWSKI,TERR sbc HLCSTCP1+38^HLCSTC
+15153 0 HAAN,SARAH K sbc TCPREAD+4^CIANBLIS

COMMAND: Press <F1>H for help Insert
```

In this case the lock is 14467 CIANBLIS – meaning it's a Carevue process. Hit the return key to show the job.

```
Job: 14467 NSpace: test Routine: TCPREAD+4^CIANBL FRENCH,JIM
LOCKS: 3 Device: 0 KILL JOB?:
JOBEXAM+8^AZU
TCPREAD+4^CIANBLIS ($ZINTERRUPT)
+TCPREAD+3^CIANBLIS

%DT = "T"
%H = "64314,36853"
%I(1) = 1
%I(2) = 31
%I(3) = 317
%L = 43
%T = 0
%X = "%I("
+%Y = 3

COMMAND: Press <F1>H for help Insert
```

Note that there are 3 locks in the LOCKS field. Tab over to the LOCKS field and press the Enter key.

```

Job: 14467   NSpace: test   Routine: TCPREAD+4^CIANBL   FRENCH,JIM
LOCKS: 3    Device: 0      KILL JOB?:
J
T
+T LOCK AXTMP("ORPTLK-7") LEVEL=1      UNLOCK? 
   LOCK AXTMP("CIA",10079,0) LEVEL=1   UNLOCK? 
   LOCK AXTMP("CIANBLIS",":9361:14467") LEVEL=1 UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
+Y = 3
COMMAND:                                     Press <F1>H for help Insert

```

Type YES in each line.

```

Job: 14467   NSpace: test   Routine: TCPREAD+4^CIANBL   FRENCH,JIM
LOCKS: 3    Device: 0      KILL JOB?:
J
T
+T LOCK AXTMP("ORPTLK-7") LEVEL=1      UNLOCK? YES
   LOCK AXTMP("CIA",10079,0) LEVEL=1   UNLOCK? YES
   LOCK AXTMP("CIANBLIS",":9361:14467") LEVEL=1 UNLOCK? YES
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
   %                                     UNLOCK? 
+Y = 3
Close Refresh
Enter a COMMAND, or "^" followed by the CAPTION of a FIELD to jump to.
COMMAND:                                      Press <F1>H for help Insert

```

Tab to the COMMAND field and enter Close.  
Then use the “^” key to close the current box out.

```

Job: 14467   NSpace: test   Routine: TCPREAD+4^CIANBL   FRENCH, JIM
LOCKS: 3    Device: 0
JOBEXAM+8^ZU
TCPREAD+4^CIANBLIS   ($ZINTERRUPT)
+TCPREAD+3^CIANBLIS

%DT           = "T"
%H           = "64314,36853"
%I(1)        = 1
%I(2)        = 31
%I(3)        = 317
%L           = 43
%T           = 0
%X           = "%I("
+%Y          = 3

```

Close Refresh

Enter a COMMAND, or "^" followed by the CAPTION of a FIELD to jump to.

COMMAND:  Press <F1>H for help

Enter “^” to get the original screen. Enter the “^” two more times to get to where you can “SAVE” the locks we just disabled. Alternately, killing the job will do the same thing.

```

VISTA.GOLD.MEDSPHERE.COM
Process Device User Namespace Routine
+27997 0 KOZLOWSKI, TERR sbc LG2+2^%ZISTCPS
28179 0 sbc IDLE+3^%ZTM
29434 0 sbc STARTIN+28^HLCSIN
29519 /dev/pts/30 WILLOUGHBY, DAV sbc PR1+2^DIC11
29602 0 train IDLE+3^%ZTM
30224 0 sbc GO+28^XMTDL
30808 0 test GO+12^XMTDT
31258 0 train TASKMAN, PROXY train LG2+2^%ZISTCPS
31467 0 train LG2+2^AZISTCPS
31649 /dev/pts/18 MANAGER, SYSTEM sbc PR1+2^DIC11
32100 /dev/pts/4 SETLA, THADDEUS sbc AD1+3^APSGOE7
32318 0 DEMATTO, BETSY sbc TCPREAD+4^CIANBLIS

```

Exit Save Refresh Quit

Click on one of the above COMMANDs, or on a FIELD

COMMAND:

Then type Quit –

```
VISTA.GOLD.MEDSPHERE.COM
Process Device User Namespace Routine
+27997 0 KOZLOWSKI,TERR sbc LG2+2^%ZISTCPS
28179 0 sbc IDLE+3^%ZTM
29434 0 FILER,ADT sbc STARTIN+28^HLCSIN
29519 /dev/pts/30 WILLOUGHBY,DAV sbc PR1+2^ADIC11
29602 0 train IDLE+3^%ZTM
30224 0 sbc GO+28^XMTDL
30808 0 GRYSEVICH,ROY test GO+12^XMTDT
31258 0 TASKMAN,PROXY train LG2+2^%ZISTCPS
31467 0 train LG2+2^%ZISTCPS
31649 /dev/pts/18 MANAGER,SYSTEM sbc PR1+2^ADIC11
32100 /dev/pts/4 SETLA,THADDEUS sbc AD1+3^APSGOE7
32318 0 DEMATTO,BETSY sbc TCPREAD+4^CIANBLIS

Exit Save Refresh Quit
Click on one of the above COMMANDs, or on a FIELD
COMMAND: quit [ ] HELP Insert
```

Then you are complete and should get your main menu back.

Remember to do the save before exiting or the release won't take.